

Accessibility statement

This statement applies to content published on the www.usel.co.uk domain. It does not apply to content on other linked usel.co.uk domains (for example ushredni.co.uk).

This website is run by Usel using the Wix.com platform. It is designed to be used by as many people as possible. The text should be clear and simple to understand. You should be able to:

- zoom in up to 300% without problems
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- use most of the website using a screen reader (including the most recent
- versions of JAWS, NVDA and VoiceOver)

How accessible this website is

Parts of this website are not fully accessible. For example:

- some video or audio content is not properly described
- there are not multiple ways to navigate the website

How to request content in an accessible format

If you need information in a different format contact us by using the Usel feedback form (<u>https://www.usel.co.uk/feedback</u>) and tell us:

- the web address (URL) of the content
- your name and email address
- the format you need, for example, audio CD, braille, BSL or large print, accessible PDF

Reporting accessibility problems with this website

If you find any problems that are not listed on this page or you think we're not meeting the accessibility requirements contact us by using the Usel feedback form (<u>https://www.usel.co.uk/feedback</u>)

Enforcement procedure

If you are not happy with our response contact the Equality Commission for Northern Ireland (ECNI) (https://www.equalityni.org/Home)

The Equality Commission for Northern Ireland (ECNI) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

Technical information about this website's accessibility

Usel is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non accessible content

The content that is not accessible is outlined below with details of:

- where it fails the success criteria
- planned dates for when issues will be fixed

The videos displayed on the website do not have captions. This means checking that videos have captions explaining any sound effects and dialogue. This failed WCAG 2.1 success criterion 2.2. We plan to fix this by December 2020.

There are not multiple ways to navigate the website, the website should contain other methods of navigation such as a search box and site map. This fails WCAG 2.1 success criterion 5.6 We plan to fix this by December 2020.

Content that's not within the scope of the accessibility regulations

Note, some sections of this website are controlled by third parties such as social media feeds and so it has not been possible for the same standards of accessibility to be applied to them.

If you have any problems using this website, tell us using the feedback facility.

PDFs and other documents

All documents checked are accessible in a number of ways including:

- they have meaningful titles
- they contain headings
- they convey instructions in an accessible way
- any link text makes sense
- any images, charts and tables have a description

How we tested this website

This website was tested for compliance with the Web Content Accessibility Guidelines 2.1 level AA, and these tests have been carried out internally on 21/09/2020 by Lakshmi Kondeti.

We used the Government Digital Service Guidance on completing a basic accessibility check which can be found <u>here</u>. We did not check every page of the

website, we took a sample across the website of the home pages and pages that contained text, imagery, PDF's etc.

What we're doing to improve accessibility

We plan to identify and fix issues according to the timescales shown for each area above.

This statement was prepared on 21st September 2020. It was last updated on 21st September 2020.